

Attendees

Vehicle Service & Warranty Lifecycle Summit Series 2024

Business Title	Company
Account Manager	Advantage Technical
Account Executive	Advantage Technical
Advantage Technical	Advantage Technical
Vice President, Quality Products and Services	AIAG
Chief of Staff	Amber
Director, Business Development - Electrification	Amphenol
Group Publisher	Auto Success
CEO	BizzyCar
Chief Development Officer	BizzyCar
Vice President of Marketing	BizzyCar
Service Manager	Bowman Chevrolet
Remote Operations Director	Bozard Ford
Business Advisor	Bozard Ford
Aftersales Service Performance Manager	BraunAbility
BraunAbility	BraunAbility
Operations Manager	Bridgestone Americas
Director, Customer Quality Engineering	Bridgestone Americas
Technical Publication Manager	BRP
Member	Bush Seyferth
former Director of Service Engineering	Canoo
Solutions Consultant	Circuitry.ai
CEO	Circuitry.ai
Account Executive	Circuitry.ai
Fire Marshal	City of Detroit Detroit Fire Department

Attendees

Global Warranty Quality - Claims Operations Director	Cummins
Global Warranty Quality Regional Operations and Compliance	Cummins
Global Warranty Quality Systems and IEEW Program	Cummins
Return Material Supervisor	Daimler Truck North America
Warranty and Quality Systems Manager	Denso
Warranty Analyst	Denso
Chief - Plans and Examinations	Detroit Fire Department
Founder and CEO	Eco Auto
CEO	ESSPI
Senior Manage, EV Supply Chain Logistics	EV Battery Solutions / Cox Automotive
Host and Producer	EVs For Everyone
Director, Product Marketing	Experian Automotive
Director-EV After Sales Strategy & Operations	Ford Motor Company
Core Recall Programs Manager	Ford Motor Company
Warranty Strategy	Ford (Retired)
North America Supplier Recovery and Parts Return Manager	Ford Motor Company
North America Warranty Cost Reduction Manager	Ford Motor Company
North America Recall Manager	Ford Motor Company
Operations Manager _ Ford Drive LLC	Ford Motor Company
Field Academy Coach	Ford Motor Company
Model e CX Owner Success Mgr	Ford Motor Company
Global Lifetime Warranty Chief	Ford Motor Company

Attendees

North America Warranty Cost Reduction Manager	Ford Motor Company
Freudenberg Battery System Warranty Manager	Freudenberg Battery System
Global Warranty Management Strategy and IT Project Lead	Garrett Motion
National Warranty Manager	General Motors
Warranty Performance Manager	General Motors
Global Purchasing & Supply Chain Business Intelligence Manager	General Motors
Business Intelligence Lead, Warranty Performance	General Motors
Global Supplier Quality Manager	General Motors
Assistant Manager Warranty Administration	General Motors
VP Global Business Development	GGG Information Services
Program Manager Technology Services Business Development	GGG Information Services
Sr Manager, Warranty and Customer Relations	GGG Information Services
Manager, Warranty Operations	Gulf States Toyota
Field Warranty Manager	Gulf States Toyota
Sr. Group Mgr., Dealer Technical Support	Gulf States Toyota
Sr. Group Manager, Warranty Technical Operations	Hyundai Motor America
Sr. Mgr., Advanced Diagnostics	Hyundai Motor America
Sr. Mgr., Warranty Compliance & Quality	Hyundai Motor America
Sales Director	Interra Information Technologies
Project Manager Lifecycle Services	John Deere
National Warranty Manager	Kenworth

Attendees

Warranty Manager	Kubota Canada
Warranty Systems Development Specialist	Kubota Canada
Director, Warranty	Mack Trucks / Volvo Trucks North America
Client Services Director	MarketSource
Executive Director, Automotive	MarketSource
Client Services Director	MarketSource
Controller	Mentor Systems
business consulting	Mentor Systems
Account Manager	Midtronics
Sales Manager	Midtronics
EV Platform Manager	Midtronics
Director of Aftermarket Sales	Midtronics
Vice President, Business Innovations	Midtronics
President	Midtronics
Director of Marketing - Global	Midtronics
President	MR Insights
Global Solution Leader - Warranty and Repair	MSX International RNS
Warranty Engineer	Multimatic Dynamic Suspensions
Failure Analysis & Laboratory Manager	N.S. International
Warranty System Senior Manager	N.S. International
Vice President	National Center for Dispute Settlement
Assistant Director Warranty	International Motors (Navistar)
Senior Manager, Supplier Warranty	International Motors (Navistar)
Warranty Systems & Claim Systems Manager	Nissan Group of North America
Senior Warranty Manager	Nissan Group of North America

Attendees

Senior Manager, Warranty Financial Operations	Nissan North America
Sr Program Manager - System Design	Oshkosh Corporation
VP of F&I Business Development	PCMI
CEO	PCMI
National Sales Director	Pencilwrench
Vice President of Dealer Experience	Pencilwrench
Warranty Manager	Peterbilt Motors
Product Manager - Plex QMS	Plex, by Rockwell Automation
Senior Director	PTC Inc.
Senior Sales Director	PTC Inc.
Technical Publishing Lead	Re:Car (Re:Build Manufacturing)
Regional Fixed Operations Director	Rohrman Automotive Group
IoT Portfolio Manager	SAS
Global Director Sales and Marketing	Sedgwick
NA Warranty Manager	Sensata Technologies
Head of Service Operations	Slate
Quality Manager Technical Center	Sogefi
Manager, Quality and Manufacturing Support	Southeast Toyota
Warranty Administration Manager	Southeast Toyota
Sr. Manager, Customer Experience and Warranty	Southeast Toyota
Accessory Warranty Supervisor	Southeast Toyota
Director, Global Customer Care	Stellantis
Care Strategy Manager	Stellantis
Director of Marketing	StoneEagle
Director	Stout
Retailer Claims Manager	Subaru of America

Attendees

Quality Engineering Manager	Subaru of America
	Syncron
	Syncron
	Syncron
Business Analyst	Tavant Technologies
Director of Sales	Tavant Technologies
Marketing Director	Tavant Technologies
Former Manager, Service Operations	Tesla
Warranty Processing Manager	Toyota Motor North America
Warranty Administrator Senior Manager	Toyota Motor North America
Warranty Administration Manager	Toyota Motor North America
Warranty Expense Control Manager	Toyota Motor North America
OEM Relationships	TruVideo
Director, Global Business Solutions	Tweddle Group
Business Development Director	Tweddle Group
Senior Global Director	Tweddle Group
Associate Professor	University of Michigan-Dearborn
CEO	Univva Enterprise
Sr Director, Customer Success	UVeye
VP, Business Development and Partnerships	Viaduct.ai
Chief Commercial Officer	Viaduct.ai
Solutions Architect	Viaduct.ai
Volvo Mack Warranty Manager	Volvo Group of America
Sr. Mngr. Warranty	VWGoA
Editor	Warranty Week
Publisher	Warranty Week